

28 May 2025

Changes to Vision Network Wholesale Price Book effective 28 July 2025

Dear Retail Service Provider,

Vision Network Pty Limited, a TPG Telecom Company (**Vision Network**), conducted a market consultation in November 2024 of proposed changes to its Price Book. We were pleased with the level of engagement and feedback provided by our existing and prospective Retail Service Providers (**RSPs**) in response to our Consultation Paper and thank those who took the time to participate.

Vision Network is issuing an updated Price Book (Version 5) which will take effect on 28 July 2025, being 60 days from the date of this letter.

On and from 28 July 2025, Price Book (Version 5) will supersede and replace the existing Price Book (Version 4.2). Any orders placed until 28 July 2025 will continue to be charged in accordance with Price Book (Version 4.2).

We encourage RSPs to familiarise themselves with Price Book (Version 5), which is available [here](#), together with a document showing all changes from Price Book (Version 4.2). However, for your reference we have summarised some of the key changes below:

1. Reduction of MRC for certain Spectrum Freedom and Spectrum Super Freedom Plans

Consistent with the consultation Vision Network conducted in 2024, from 28 July 2025 Vision Network is reducing the monthly recurring charge (**MRC**) for certain speed tiers of its Spectrum Freedom and Spectrum Super Freedom Plans.

Please note: any connections with a discounted MRC from the Spectrum Max Speed Promotion will have their fees reduced to the new lower standard MRC price from 28 July 2025.

2. Standard Install Fee to \$0

From 28 July 2025, Vision Network will not charge installations fees for any Spectrum Freedom and Spectrum Super Freedom Plans.

Please note: The Spectrum Freedom Plan Free Installation Promotion will cease on 28 July 2025. From this date onward, Vision Network will not charge the Standard Install Fees for all new connections as per Price Book Version 5.0.

3. Amendment to Pricing of MRC, setup fee and order withdrawal for NNI

From 28 July 2025, Vision Network increasing the MRC for 10Gbps NNIs, but also reducing the one-off setup and order withdrawal fees for both 10Gbps and 100Gbps NNIs.



Please note: Please be advised that any new orders for NNIs at Vision Network – POIs will be subject to the terms of the Vision Network NNI RSP Connect Promotion, which will remain in effect until its expiration.

4. Increase on Other charges

Vision Network is increasing the one-off missed appointment and incorrect callout fees.

If you have any questions about this letter, please contact sales@visionnetwork.com.au

Sincerely,

Jonathan Purbrick

Head of Vision Network